

Thank you for continued SERVICE EXCELLENCE

When reflecting on the past year, it is impossible not to be filled with a deep sense of gratitude and accomplishment. The success achieved by the PSA is testament to the efforts, dedication, and collaborative spirit that define the Union of Choice. In particular, the PSA extends sincere appreciation to the shop stewards across the country for their contributions towards a remarkable 2023.

The year has been marked by milestones, achievements, and challenges that required a united team effort. Shop stewards played a pivotal role in ensuring smooth operation of workplaces, advocating for members' rights, and contributing significantly to the positive culture that defines the PSA.

One of the key factors behind the PSA's success this year has been the exemplary leadership and tireless efforts of shop stewards. They have been the voice of reason, the advocates for fairness, and the ambassadors of unity in the public sector. Their commitment to fostering a harmonious workplace has undoubtedly been a driving force behind the PSA's achievements.

Individuals who are elected as shop stewards carry an enormous responsibility. In this regard, it is critical to bear in mind that despite this role being voluntary, it should not be for personal gain or favours.

It is a role of service to fellow workers, based on a strong understanding of the PSA's culture and traditions and without expectations of personal favours. Members, and professional, caring service are the heartbeat of the Union. Shop stewards, as the face of the PSA, are critical links between members and their labour home. Thank you, PSA shop stewards, for your exceptional leadership, tireless advocacy, and unwavering commitment to the success of the PSA!

At the dawn of 2024, the PSA calls on all shop stewards and member structures to continue prioritising service to members to demonstrate what it means to belong to a dynamic labour movement – the PSA!

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