



FOR PSA MEMBERS: **WESTERN CAPE: SOUTH AFRICAN SOCIAL SECURITY AGENCY (SASSA)**

10-07-2026

PSA engages new regional executive manager on outstanding labour matters – SASSA Western Cape

The PSA wishes to update members on recent developments regarding labour relations and consultative structures within the Western Cape Region. Members will recall that following the Regional Consultative Forum (RCF) meeting held in September 2025, organised labour raised serious concerns regarding the functionality and effectiveness of consultative structure. Despite commitments made and attempts by organised labour to seek constructive solutions, several matters remain unresolved and continue to negatively impact on labour-management relations. In the interest of restoring sound labour relations and ensuring meaningful engagement, organised labour recently requested a meeting with the newly appointed Regional Executive Manager (REM).

The purpose of this engagement was not only to welcome and introduce the PSA to the new REM, but also to highlight key concerns affecting our members and the effective functioning of organised labour structures within the region. During the engagement, organised labour raised concerns regarding:

- The continued lack of functionality of established labour relations and consultative forum.
- The relocation of the Regional Management Centre (RMC) and the implications thereof for employees and organised labour.
- The appointment and contract review processes affecting contract workers.
- Outstanding labour matters that have remained unresolved despite previous engagements.
- The need for improved communication, accountability and responsiveness from management on matters affecting employees.

The PSA reiterated that effective consultation and functional labour relations structures are fundamental to addressing workplace challenges and maintaining stable labour relations. The PSA further emphasised that employees deserve transparency and meaningful engagement in decisions that affect their working conditions and future employment prospects.

The newly appointed REM acknowledged the concerns raised and committed to engaging further on these matters. The PSA remains hopeful that this engagement will provide an opportunity to revive effective consultation and restore confidence in the established labour relations processes within the region.

The PSA remains committed to pursuing all outstanding matters on behalf of members and will continue to advocate for fair labour practices, meaningful consultation and accountability from the employer.

Members will be kept informed of further developments.

Reuben Maleka
GENERAL MANAGER