FOR PSA MEMBERS: **SOUTH AFRICAN SOCIAL SECURITY AGENCY (SASSA) – EASTERN CAPE**

23-11-2026

Advertisement of vacancy: SASSA Full-Time Shop Steward (FTSS) - Eastern Cape

The PSA's Provincial Office in Gqeberha is pleased to announce the vacancy of Full-Time Shop Steward (FTSS) in SASSA in the Eastern Cape. The role presents an opportunity for enthusiastic and resolute shop stewards to enhance service delivery and strengthen the PSA's influence across the Province.

FTSS role aims to:

- Enhance service delivery to PSA members in the entire Eastern Cape and support recruitment initiatives that contribute to the growth of PSA membership.
- Play a strategic leadership role in the GPSSBC in the Eastern Cape.
- Represent the interests of PSA members at a level of governance and negotiation.
- Work closely with branches and committee management to drive the Union's objectives forward.

Requirements

- This position is exclusively open to PSA shop stewards employed under the Eastern Cape SASSA.
- Must have served as a shop steward for a minimum of two years.
- Must have been solely associated with the PSA for at least four years.
- Strong knowledge of labour-relations practices, legislation, and representation processes.
- Access to a reliable motor vehicle, which the applicant is willing to use for PSA duties/activities, and a valid driver's licence.
- Proven record of member recruitment and effective representation of members in grievance meetings, disciplinary hearings, and in all relevant dispute resolution forums.
- Applicants must not be employed in a critical post or hold a position above salary level 8.

Key responsibilities

- Represent members at all levels of grievance, disciplinary, and dispute resolution processes.
- Represent members in consultations/negotiations at all negotiation platforms.
- Provide advice and support to members on workplace issues.
- Drive recruitment campaigns and promote PSA membership.

- Manage and maintain a portfolio of cases, ensuring timely and effective representation.

Important dates

Application closing date: **25 November 2026**.

For more information, please contact the PSA Provincial Offices in Gqeberha on (041) 501 6800 or Mthatha on (047) 501 2500.

The PSA looks forward to receiving your application!

Reuben Maleka
GENERAL SECRETARY