



FOR PSA MEMBERS: **NORTH WEST DEPARTMENT OF HEALTH**

15-04-2026

Feedback: District Health Transformation Workshop

The PSA applauds the North West Department of Health's intention to transform public health services and that it allowed organised labour to participate. The workshop focused on different strategies, including the rollout of the Health Patient Registration System (HPRS) at all health facilities. The rollout of the system will ensure that facilities in the North West are ICT compliant and will cater for the rollout. This system will automate patient intake and ensure that it eradicates the risk of missing files, as patient data will be loaded on the system. The initiation of the process will start by evaluating ICT infrastructure and digital connectivity across the Province to ensure that the process is a success.

The Department has identified the need for alternative energy to ensure that the system is always online. Key stakeholders such as the Premier's Office, Public Works, and the Department of Corporate Governance were identified as important partners in rolling out the HPRS system throughout the Province. The emphasis was on ensuring that access to primary healthcare is efficient and hassle-free.

It was identified that the rollout will include increasing current employees to include employees with ICT qualifications and Administration Clerks to operate the system. The PSA appreciates the Department's initiative to involve organised labour at the planning phase and is looking forward for the initiation process.

Reuben Maleka
GENERAL MANAGER