



FOR PSA MEMBERS: **NORTHERN CAPE DEPARTMENT OF SOCIAL DEVELOPMENT**

20-08-2026

Update: Social Development - Galeshewe

The PSA wishes to update members at the Department of Social Development based at Tlhokomelo Satellite Office in Galeshewe location. This Office houses several Social Workers in Kimberley. Members complained to the PSA that they were suddenly confronted by a contractor, with renovations to be done that would include painting amongst others. They were not properly informed and there were no plans of moving furniture and files to interim offices. Inexplicitly, the senior manager was adamant that they could not leave the workplace.

The PSA took the matter up with management and raised associated occupational health and safety challenges of having people in an office under renovation. The PSA proposed that the movement of officials be suspended until Friday, 21 August 2026, and that management develop proper working arrangements for officials and the movement of furniture. The employer acknowledged that communication with officials had been insufficient and accepted responsibility. The employer further explained that the supply-chain process took longer than expected, and once approvals were received, the project began quickly, resulting in some responsibilities being overlooked.

The PSA and the employer amicably agreed on the following:

- That construction work for the Social Welfare Services unit would be suspended until Friday, 21 August 2026.
- Management will develop a plan outlining how officials will work during this period. If officials need assistance moving office equipment, such as cabinets, the SWS Manager will engage the SCM unit for support.
- That a senior manager would meet with supervisors and conduct a walkabout to confirm compliance with required norms and standards.

Mr Leander was identified as the liaison between the service provider, management, and officials. Service providers may not speak directly to officials, and officials may not speak directly to service providers.

The PSA will continue to engage with employers in the interest of members. All public servants are encouraged to join the PSA by contacting Mhlanguli Madubela on 082 880 8982.

Reuben Maleka
GENERAL MANAGER