



FOR PSA MEMBERS: LIMPOPO

26-06-2026

## PSA shop steward featured in *Healthcare Voices Magazine*

The PSA Provincial Office in Limpopo congratulates Kholofelo Ntsoane, a dedicated PSA shop steward and Food Services Manager at Lebowakgomo Hospital, on being featured in the Winter Edition of *Healthcare Voices Magazine*. *Healthcare Voices Magazine* was established to showcase healthcare success stories from rural, suburban, and urban communities across South Africa. The publication strives to bridge gaps between healthcare organisations and patient care by promoting visible leadership, effective communication, professionalism, ethical conduct, teamwork, and collaboration.

Ms Ntsoane's story is one of perseverance, dedication, and service excellence. Born and raised in Bushbuckridge and later in Ga-Kgoete, Limpopo, Kholofelo's passion for caring for others was inspired during her school years by a Home Economics teacher who demonstrated consistent love and care towards learners. Despite becoming a mother at a young age, she remained determined to pursue her studies and successfully obtained a National Diploma in Food Service Management from the Vaal University of Technology. Her professional journey reflects her commitment to excellence. Having worked in the private and public sectors, including positions at Yscor's Emfuleni Sports and Conference Centre, Royal Foods at Nedcor Investment Bank, Magatle Hospital, Polokwane Provincial Hospital, and Thabamopo Psychiatric Hospital, Kholofelo has continuously demonstrated professionalism and dedication to service delivery. Today, as Food Services Manager at Lebowakgomo Hospital, she plays a critical role in ensuring that patients receive meals on time and that food services are delivered efficiently and with care. Her commitment extends beyond her formal responsibilities, often going the extra mile to ensure quality services are provided to patients. The magazine article highlights Kholofelo's belief that challenges in the workplace can be resolved through effective communication and collaboration, always keeping the interests of those being served at the forefront. These values are closely aligned with the PSA's principles of service excellence, accountability, and the promotion of workers' rights and professional development. As a PSA shop steward, Kholofelo also serves as a trusted representative and advocate for fellow employees, demonstrating leadership in her workplace and in the union movement.

### **Celebrating women who lead**

As South Africa prepares to commemorate Women's Month in August, Kholofelo's story serves as a powerful reminder of the remarkable contribution women make in the public service and healthcare

sectors. Her journey reflects the resilience, determination, and leadership demonstrated daily by countless women who balance family responsibilities, career aspirations, and a commitment to serving their communities. Women such as Kholofelo continue to break barriers, uplift others, and lead by example in workplaces across the South Africa. Through her dedication to patient care, service delivery, and employee representation as a PSA shop steward, she embodies the spirit of Women's Month - Celebrating women who inspire positive change, champion excellence, and make a meaningful difference in the lives of others.

The PSA is honoured to have members such as Kholofelo who embody professionalism, resilience, and compassion. Her recognition by *Healthcare Voices Magazine* serves as an inspiration to healthcare professionals and public servants across the Country. The PSA congratulates Kholofelo on this well-deserved recognition and thank her for her continued contribution to public service, patient care, and the advancement of workers' interests.

### **Need assistance or want to join the PSA?**

For assistance with workplace matters, contact the PSA Provincial Manager in Limpopo at [andry.mnisi@psa.co.za](mailto:andry.mnisi@psa.co.za). To join the PSA, contact Lawrence Muvhango on 082 880 8995, Paulina Moloto on 082 880 8957, or the PSA Provincial Office on (015) 295 0500.

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