



**FOR MEMBERS: KWAZULU-NATAL DEPARTMENT OF PUBLIC WORKS AND
INFRASTRUCTURE**

01-10-2026

Feedback: KZN Department of Public Works and Infrastructure Departmental Task Team Meeting – 30 September 2026

Organisational Structure Review Project

The monthly departmental task team meeting was held on 30 September 2026, during which the employer provided an update on the Organisational Structure Review Project. The employer presented an overview of the activities currently underway and those planned for the coming period, including the project status, detailed activities relating to phase 2 and phase 3, and the applicable timeframes. The employer reported that an update on the Organisational Structure Review Project was presented to the Workplace Labour Relations Standing Committee (WLRSC) on 30 September 2026. It was further reported that the Risk Management Plan was approved on 11 August 2026, and that processes are underway to facilitate the appointment of members of the Departmental Task Team and Departmental Steering Committee. The employer advised that approval was expected within the next few days for Departmental shop stewards to be included in the Departmental Task Team Committee. The employer also indicated that the Department of Public Service and Administration (DPSA) had been invited to attend the meeting but had tendered an apology and would participate in the next meeting.

Strategic planning and service delivery model

The employer reported that the Departmental Strategic Planning sessions were held on 14, 15 and 17 September 2026. During these sessions, the Service Delivery Model (SDM) was tabled for inputs from the respective branches. The employer advised that the SDM is currently in its final stages, with consolidation of the inputs to be undertaken to ensure that the various branches' inputs are aligned and correlate with the contents of the SDM.

The current focus of the project includes:

- Analysis of the Service Delivery Model (SDM) to ensure alignment with branch inputs
- Analysis and consolidation of inputs received from the various branches
- Drafting of the Situation Analysis and Key Findings Report and

- Reviewing relevant reports and findings, including Organisational Functionality Assessment (OFA) findings, Auditor-General (AG) audit findings and Provincial Internal Audit findings, among other relevant reports.

Members will be updated on any further developments regarding the Organisational Structure Review Project as the process progresses.

Employees who would like to join the PSA, can reach Organising/Marketing Officers: Zweli Msane on 082 880 8944 / Zweli.Msane@psa.co.za and Nkosephayo Zulu on 082 880 8994 / Nkosephayo.Zulu@psa.co.za.

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GENERAL SECRETARY