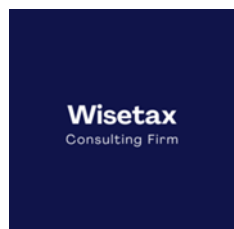


New Partnership: PSA and Wisetax Make Tax Filing Easier for Members



The Public Servants Association (PSA) has partnered with Pretoria-based *Wisetax*, alongside *KTO Digital*, to create a mobile tax application that uses an interactive, chat-driven interface. Instead of traditional static forms, members engage with a guided assistant that asks plain-language questions, assembles South African Revenue Services (SARS) returns in the background, and highlights potential errors or penalties.

How It Works

- Built on a model trained on the latest official SARS guides for **both ITR12 (income tax return for individual) and IRP6 (provisional tax return)**.
- Follows an **ITR12-first workflow**, helping members complete their personal tax returns.
- Based on each member's profile and income patterns, the system automatically recommends enabling **IRP6** where provisional taxpayer indicators are detected.
- Prompts users to opt in to IRP6, estimates payments due, and schedules reminders to reduce the risk of underpayment penalties and interest.
- Uses a chat interface that mirrors how taxpayers naturally describe their circumstances.
- Allows members to attach documents, confirm pre-populated information, and receive instant explanations aligned to SARS rules in everyday language.
- A schema-driven engine renders the exact required forms behind the scenes, ensuring alignment with SARS structures without requiring users to understand form codes.

Member Benefits

- Free registration on the platform for PSA members.
- Complimentary first-time virtual consultation (proof of membership required).
- Exclusive discounted success-based fees for completed cases.
- Dedicated contact points and online booking for queries and support.

Why a Chat-Based Interface Matters

Tax compliance can be complicated and prone to errors. The conversational flow:

- Asks only relevant questions, skipping unnecessary sections.
- Explains the “why” behind each step.
- Updates estimates in real time when data changes.
- Helps reduce underpayment penalties and unexpected year-end tax surprises.

Designed for South African Realities

The assistant accounts for mixed incomes, allowances, medical and retirement deductions, and irregular earnings. It explains SARS concepts in plain English and provides extra detail only on request.

Member Access

- Complimentary first virtual consultation.
- Free registration and exclusive discounts.
- Link to book consultations: [Book Virtual Consultation](#)
- Contact for general queries: psa@wisetax-outreach.co.za

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