



FOR PSA MEMBERS: **SOUTH AFRICAN SOCIAL SECURITY AGENCY (SASSA)**

08-12-2025

PSA delivers results at SASSA SNBF: What members need to know!

Review of organisational structure

The employer previously informed the SNBF that the Executive Authority had granted approval to review the SASSA Organisational Structure. The reviewed structure, which was aligned to the 2020/21-2024/25 strategic plan (6th administration) could, however, not be approved as it was submitted to the DPSA on 4 June 2024 after the National and Provincial Elections held on 29 May 2024. At the recent meeting, the PSA raised concern regarding the employer's failure to circulate the project plan, impact assessment, and the currently approved structure, as resolved in the previous meeting. The employer acknowledged this omission and committed to providing the documents by 12 December 2025.

Regional Consultative Forums training

It was previously reported that training of Regional Consultative Forums (RCFs) had commenced nationally, with eight RCFs already trained. Training for the Northern Cape and Free State Regions was still outstanding at the last meeting. The employer has now confirmed that these two regions have also been trained, meaning that all RCFs have successfully completed the training.

Report by SOCPEN fraud task team

The PSA tabled this item and requested the employer to submit the SOCPEN Investigation Report to the SNBF, which had mandated the establishment of the task team. The employer has since circulated the report to organised labour, as requested. The PSA confirmed receipt but raised concern that the report remains unsigned. The employer indicated that this was an oversight and that the secretariat would retrieve the SNBF minutes reflecting the adoption of the report so parties can indicate whether they are signing or not. The PSA noted the response. Further feedback will be provided at the next meeting.

Review of SASSA Asset Management Policy

Following concerns by members that SASSA employees are not prioritised during SASSA asset auctions, the PSA tabled the matter and requested that the policy be amended to accommodate input and proposals from labour. The employer committed to providing feedback at the next meeting. The PSA noted the response. Members will be updated on progress.

Employees who want to join the PSA can visit the PSA's website, send an email to ask@psa.co.za, or contact PSA Provincial Offices.

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