



**FOR PSA MEMBERS: SOUTH AFRICAN SOCIAL SECURITY AGENCY (SASSA)**

06-10-2025

## Feedback: Special SASSA National Bargaining Forum (SNBF)

### Review: Organisational Structure

It was previously reported that the employer had tabled the item to update the SNBF with the approval and mandate granted by the Executive Authority to review the SASSA Organisational Structure. The employer indicated that the proposed structure, which had been aligned to SASSA's 2020/2021–2024/2025 Strategic Plan (6th Administration), could not be approved as it was submitted to the DPSA on 4 June 2024 after the National and Provincial Elections held on 29 May 2024.

As the 7th Administration came into effect, it became necessary for the structure to be reviewed and aligned with the priorities of the Government of National Unity (GNU). Consequently, SASSA has commenced the development of a new Strategic Plan for the 2025/2026–2029/2030 financial years, which will serve as the basis for the revised organisational structure. During the recent meeting, the employer presented a draft positional structure that outlined the number of required personnel, organisational branches, and the associated cost implications. It was reported that the proposed structure makes provision for 8 108 positions, while 7 038 positions are currently filled.

The PSA raised concerns regarding the impact assessment of the proposed structure and enquired whether any alternative measures had been considered if the structure is not approved. The employer responded that no alternatives have been developed at this stage, as the internal consultation process is still in progress. However, the employer committed to sharing both the written impact assessment and the project plan with labour as soon as possible. The PSA noted the report and will keep members informed of further developments.

Employees who want to join the PSA can visit the PSA's website, send an email to [ask@psa.co.za](mailto:ask@psa.co.za), or contact PSA Provincial Offices.

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