



FOR PSA MEMBERS: **SOUTH AFRICAN REVENUE SERVICE (SARS)**

---

08-09-2025

## Update: SARS - Hay grade dispute

Members are aware that the PSA has been pursuing the Hay grade arbitration for more than 20 years. Members will remember that the dispute was heard by a Commissioner through a private arbitration process. The CCMA arbitrator unfortunately ruled in favour of the employer and upheld its special plea for prescription.

The PSA reviewed the award to the Labour Court. Judgement was delivered and the Judge ruled that a new arbitrator must be appointed within ten court days of the judgement. The arbitrator must determine if the grading process was done correctly and fairly by SARS.

The PSA will now engage with SARS and its legal representatives to determine the way forward and how the arbitration process will commence. Members will be informed of developments.

Employees who want to join the PSA can contact the respective PSA Provincial Office or visit the PSA's website.

Reuben Maleka  
GENERAL MANAGER