



FOR PSA MEMBERS: NORTH WEST

26-06-2025

Labour Court victory for PSA member

Department of Health

A member referred a matter related to the interpretation and application of a collective agreement. The member approached the PSA for assistance, and a dispute was declared at the PSCBC, requesting that the respondent upgrades her level from 6 to 7 in accordance with Resolution 3/2009, which was implemented during 2016.

The matter was taken for arbitration, and during August 2012, a settlement agreement was reached between the employer and the PSA where it was agreed that the Department will upgrade the member's position from level 6 to level 7 and that the upgrade will be done (retrospectively from August 2012). The Department, however, failed to implement the settlement agreement, which was made an arbitration award. Following the non-adherence by the Department to implement the settlement agreement, the matter was referred to the Labour Court, and the said agreement was made an order of the Court. Recently, the employer contacted the PSA to enter into a settlement agreement, and the member was paid an amount in June 2025 as per the settlement agreement, whereby the member was satisfied with the assistance received from the PSA.

This success highlights the PSA's commitment to supporting and representing members with integrity and professionalism.

Employees in North West who wish to join the PSA can contact Patience Poo on 082 880 8943 / patience.poo@psa.co.za OR Nozi Monaisa on 082 880 8992 / nozi.monaisa@psa.co.za.

Reuben Maleka
GENERAL MANAGER