



FOR PSA MEMBERS: **MPUMALANGA**

28-10-2025

Victory for PSA member

Department of Employment and Labour

A member retired in January 2025 and did not receive her leave gratuity and pension payout. After numerous attempts to follow up with the Department, she approached the PSA for assistance after the Department informed her that it would not release her funds, citing that she had lost an office key in 2020. Despite this unreasonable excuse, a PSA shop steward continuously engaged and followed up with the employer until the matter was successfully resolved. The member has now received her pension payment, and all outstanding amounts have been paid. The total amount paid was R285 50.48.

The member expressed satisfaction with the outcome. This case highlights the importance of PSA intervention and consistent representation in ensuring that members receive what is rightfully theirs.

Anyone interested in joining the PSA is requested to contact Sylvia Watkins on 082 880 8941 / Sylvia.Watkins@psa.co.za, Thandiwe Mziyako on 060 962 8512 / Thandiwe.Mathabela@psa.co.za or the PSA Provincial Office on (013) 741 7500.

Reuben Maleka
GENERAL MANAGER