



FOR PSA MEMBERS: **MPUMALANGA**

10-10-2025

Victory for PSA member in Mpumalanga

Department of Higher Education and Training

A PSA member had entered into a bursary agreement with the employer in line with the departmental policy. The agreement stipulated that the employer would contribute a specific amount towards the duration of the member's qualification. However, when the member attempted to register for the following academic year, the employer unjustifiably refused to pay the required amount. The member approached the PSA Provincial Office for assistance and was advised to lodge a formal grievance. A grievance meeting was subsequently convened, where the member was represented by the PSA. Unfortunately, the engagement did not yield positive results. The PSA therefore recommended that the matter be escalated to the relevant bargaining council through a formal dispute. Upon receipt of the dispute referral application, the employer reconsidered its stance and acknowledged the error. The employer then processed payment directly to the institution where the member was registered, providing proof of payment to the PSA. As a result, the dispute has been formally withdrawn, and the member's bursary benefits have been fully reinstated.

This success once again demonstrates the PSA's commitment to protecting the rights and benefits of members and ensuring that employers are held accountable to their own policies and agreements. Employees who wish to join the PSA can contact Sylvia Watkins on 082 880 8941, Thandiwe Mziyako on 060 962 8512 or the PSA Provincial Office on (013) 741 7500.

Reuben Maleka
GENERAL MANAGER