



FOR PSA MEMBERS: EMERGENCY MEDICAL SERVICES (EMS) - KWAZULU-NATAL

22-09-2025

Urgent request for meeting with management of the KZN Department of Health about acting shift supervisors

Members within EMS are informed that a request has been made to the management of the KwaZulu-Natal Department of Health for an urgent bilateral meeting to discuss the position of Acting Shift Supervisors.

The PSA will raise the longstanding concerns of EMS officials who have been acting as shift supervisors since 2007 without being formally appointed or appropriately compensated. The PSA will also raise the irregular performance agreements that acting officials are required to conclude, which often do not reflect their actual supervisory responsibilities. The vacancy backlog, approximately 250 vacant EMS posts, will also be raised.

The PSA will demand that the Department immediately and formally recognise and compensate current acting shift supervisors, fill all vacancies and prioritise internal candidates when such posts are filled. A demand that a fair and transparent recruitment process be followed when all vacancies are filled.

The PSA is committed to upholding the rights and interests of its members and to ensuring that all EMS personnel are treated fairly and in accordance with the provisions of existing labour laws and collective agreements.

Members will be updated on all developments and outcomes of the engagement.

Reuben Maleka
GENERAL MANAGER