



FOR PSA MEMBERS: **FREE STATE – SHOP STEWARDS**

21-08-2025

Upcoming skills development initiative for shop stewards

The PSA Provincial Office in the Free State is pleased to announce an upcoming Skills Development Programme designed to enhance the knowledge, leadership, and representation skills of all PSA shop stewards. This initiative is part of the PSA's broader commitment to empower shop stewards with the necessary tools to effectively represent and support members in the workplace. The training will cover critical areas including, but not limited to:

- Understanding your role and responsibilities as a shop steward
- Labour laws and workplace rights
- Grievance handling and dispute resolution
- Effective communication and negotiation
- PSA policies and procedures

In addition to the training programme, the Provincial Office is also creating mentoring and shadowing opportunities for shop stewards. This includes the chance to be mentored and to observe Labour Relations Officers in action during disciplinary hearings, conciliation, and arbitration proceedings. These practical exposures will provide valuable insight into workplace representation and strengthen your confidence in fulfilling your duties.

NB: Please complete the *attached* form and return it to Thandi Kgothule at thandi.kgothule@psa.co.za.

Details of the scheduled sessions, venues, and dates will be communicated in due course. The training will be rolled out in phases to accommodate all districts and sectors. All shop stewards are urged to make every effort to attend this important programme, as your active participation is essential to strengthening the Union's presence and impact in workplaces.

For any enquiries or to confirm your interest, please contact Thandi Kgothule on **(051) 4031300/10** or thandi.kgothule@psa.co.za. Thank you for your continued commitment and dedication!

Reuben Maleka
GENERAL MANAGER