



FOR PSA MEMBERS: **EASTERN CAPE DEPARTMENT OF SOCIAL DEVELOPMENT**

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27-05-2025

## Feedback: Eastern Cape DSD - Intergrated Service Delivery Model Departmental Task Team

The Integrated Service Delivery Model (ISDM) Departmental Task Team (DTT) convened on 23 May 2025 following a meeting called by the Head of Department (HOD). However, it was noted with concern that the agenda items introduced by HOD were issues already under discussion and still unresolved at the DTT level. In response, DTT members objected to deliberating on unresolved matters outside of the DTT platform, and as a result, the following items were deferred to the next scheduled DTT meeting:

- DTT Induction
- Strategic Management
- Status of Organisational Review Process and Feedback from the MEC
- DTT Meeting Schedule

The next DTT meeting is scheduled for 3 June 2025. The PSA will continue to monitor developments and keep members informed. The PSA encourages all members to report any irregularities or issues related to the above matters in their departments for appropriate interventions to be made.

Employees who wish to join the PSA should contact [Zingisile.mgxaji@psa.co.za](mailto:Zingisile.mgxaji@psa.co.za) / WhatsApp 082 880 8959.

Reuben Maleka  
GENERAL MANAGER