



FOR PSA MEMBERS: DEPARTMENT OF HOME AFFAIRS (DHA)

---

12-05-2025

## Feedback: DHA facilitation meeting - 9 May 2025

### Downsizing security services

Members were previously informed that the PSA invoked section 17 of the GPSSBC Governance Rules pertaining to the unfair decision by the employer to downsize security services in all offices. The PSA maintained during the facilitation process that the decision exposed employees to high safety risks. Employees do not feel safe at offices, and their anxiety has increased. Employees are exposed to possible attacks by clients and criminal elements.

The PSA demanded that the decision be reversed, and full security services be re-instated with immediate effect. The employer noted the demand by the PSA and indicated that it is unable to deploy full capacity of security services owing to budget constraints. It planned to implement temporary measures by deploying in-house security officials in offices that are exposed to high risks. It further indicated that in cases of serious incidents, it will use the services of SA Police Service to intervene.

The PSA objected to the proposed temporary measures and maintained that these were not sufficient to resolve problems experienced by employees in offices. The PSA demanded an urgent meeting with the Director-General on 14 May 2025 to find an amicable solution to the problem. Parties agreed to extend the period of the facilitation process and allow the envisaged meeting with the Director-General to address the matter quickly. Members will be informed of developments.

Employees who want to join the PSA can visit the PSA's website, send an email to [ask@psa.co.za](mailto:ask@psa.co.za), or contact PSA Provincial Offices.

Reuben Maleka  
GENERAL MANAGER