



FOR PSA MEMBERS: **DEPARTMENT OF HOME AFFAIRS (DHA)**

04-09-2025

Feedback: DHA facilitation meeting - 1 September 2025

Downsizing security services

It was previously reported that the employer unfairly downsized security services in all offices to 50%. The security and safety of employees were negatively affected. There were constant attacks and intimidation against employees by members of the public. Employees in Pretoria and Krugersdorp offices were previously held hostage by angry clients. Employees in Soshanguve were also attacked in July 2025. The PSA condemned the action of the employer to reduce the capacity of security services and demanded that the security be improved.

The PSA further invoked section 17 of the GPSSBC Governance Rules to force the employer to reverse its unfair decision. A series of seven facilitation meetings were held whereby intensive discussions took place and ultimately, the employer was persuaded to increase the security capacity to 80% immediately. Furthermore, the employer committed to increasing the capacity to 100% by 1 October 2025. Parties agreed that the employer will consider insourcing security services to maintain stability and safety in all offices. The PSA will continue to safeguard the rights and interests of members, especially in respect of health and safety in workplaces.

Employees who want to join the PSA can visit the PSA's website or contact PSA Provincial Offices.

Reuben Maleka
GENERAL MANAGER