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SERVICE EXCELLENCE

FOR PSA MEMBERS: FREE STATE DEPARTMENT OF COMMUNITY SAFETY, ROADS, AND TRANSPORT (FSDCSRT)

23-07-2024

Feedback: FSDCSRT Departmental Task Teem Meeting - 19 July 2024

Departmental restructuring

In bilateral discussions with the PSA, the Department has agreed to review every case of employees who were transferred back to their previous posts without consultation or notification.

Uniform: Traffic Officers

Acknowledging issues with service quality from the current provider, the Department has not yet initiated procurement for this financial year. Labour's concerns have been raised and the Department must present an update and action plan at the next meeting.

Uniform and equipment: Security Officers

Owing to budget constraints, the Department was unable to purchase two sets of uniforms for Security personnel this fiscal year. Labour has expressed concern regarding departmental planning and will meet with the HOD to address these issues. An audit of equipment and workstations for Security personnel is underway, with an update to the PSA expected soon.

Cleaning materials, uniforms, and PPE: Cleaning staff

The Department has begun purchasing and distributing uniforms for cleaning personnel, albeit within budget limitations. However, distribution issues from district offices to stations and road offices have been identified and are under investigation.

Tools of trade: Traffic Officers and Office staff - Free State

A comprehensive report has been submitted to the PSA, which will be reviewed and discussed with members. The Department acknowledges the report's ongoing development and intends to follow it with an action plan.

For further enquiries or assistance, please contact Mpho Tlhatlogi at mpho.tlhatlogi@psa.co.za.

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