



INFORMUS

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SERVICE EXCELLENCE

FOR PSA MEMBERS: **EASTERN CAPE (GQEBERHA AREA)**

09-05-2024

Victory for PSA members in Eastern Cape

Eastern Cape Department of Health

A member applied for an internal advertised post, was shortlisted, and interviewed. The member was recommended for appointment, but another candidate was appointed. The member requested assistance to lodge a formal grievance, which remained unresolved. Following the unresolved grievance, an unfair labour practice promotion dispute was declared at the PHSDSBC. Conciliation failed and the case was referred for arbitration. Following arbitration proceedings, an award was issued in favour of the member. The Department was ordered to promote the member from salary level 5 to salary level 7 with effect from 1 April 2023 and to pay her compensation for failing to appoint her, amounting to R86 406, by 31 May 2024.

Employees who wish to join the PSA can contact Phumela.qilingele@psa.co.za / 079 871 9202 or Mxolisi.nyandu@psa.co.za / 082 880 8968.

Reuben Maleka
GENERAL MANAGER