



# INFORMUS

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SERVICE EXCELLENCE

FOR PSA MEMBERS: **EASTERN CAPE (MTHATHA AREA)**

10-05-2024

## Victory for PSA members in the Eastern Cape

### Department of Health

A member lodged a grievance for recognition of qualification, which was ignored by the employer. The PSA attended the grievance meeting, which yielded no positive outcome. The PSA referred the matter to arbitration after it could not be resolved at conciliation. Whilst awaiting a date for arbitration, the PSA started negotiations with the employer for a settlement, which was eventually concluded at arbitration in favour of the member wherein the employer was ordered to pay the member R39 284 by 30 June 2024.

### Department of Social Development

A member qualified for grade progress from Social Worker Grade 1 to Social Worker Grade 2 in terms of PHSDSBC Resolution 2/2009. The employer failed to implement the Resolution, which resulted in the PSA lodging a dispute. At arbitration, parties settled that the member would be grade progressed to Social Worker Grade 2 with effect from 30 September 2024. Back pay of R120 000 from 2018 must be paid by 30 September 2024.

The PSA encourages members from the Department of Social Development who have been employed as Social Workers Grade 1 before 2010 and who are still on Grade 1 to contact the PSA for urgent intervention.

Employees who wish to join the PSA can contact [Kenneth.Qikani@psa.co.za](mailto:Kenneth.Qikani@psa.co.za) / 0828 802 936 or [Zingisile.mgxaji@psa.co.za](mailto:Zingisile.mgxaji@psa.co.za) / 082 880 8959.

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