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FOR PSA MEMBERS: **PUBLIC SERVICE COORDINATING BARGAINING COUNCIL (PSCBC)**

28-04-2023

## Gems Product Development and Benefit Design - 2024

Members are aware that GEMS commences annual Product Development for the following year. The process is critical for member benefits hence members must not miss the opportunity to provide inputs in an endeavor to improve the scheme offering. GEMS is in the process of initiating its Products Development and Benefits design cycle for the year 2024, which is centered around the identification of key areas in which the scheme should place focus in meeting the needs of members.

Subsequently, the GEMS Development Forum has identified Five Focus Areas for 2024, namely:

1. Simplification of product offering and services
2. Enhancement and optimisation of services/products where gaps are identified
3. Standardisation of essential health services across benefit options
4. Innovation
5. Affordability

Members must note that the PSCBC has established a task team inclusive of GEMS where the PSA is represented, hence inputs pertaining to the medical aid scheme will be submitted through the PSCBC. Inputs on the identified focus areas and recommendations for the proposed benefits for 2024 will be appreciated on or before **4 May 2024** to enable the PSA to prepare a submission for PSCBC consolidation.

The inputs and recommendations for the proposed benefits for 2024 can be sent to John Teffo at [john.teffo@psa.co.za](mailto:john.teffo@psa.co.za) and/or 0795139856 (WhatsApp can be used as well).

Members will be updated on the developments.

Employees who want to join the PSA can visit the PSA's website ([www.psa.co.za](http://www.psa.co.za)), send an email to [ask@psa.co.za](mailto:ask@psa.co.za), or contact PSA Provincial Offices.

GENERAL MANAGER