

INFORMUS

SERVICE EXCELLENCE

FOR PSA MEMBERS: DEPARTMENT OF HOME AFFAIRS (DHA) - MPUMALANGA

12-06-2023

Update: Unconducive working conditions at DHA Sabie

The PSA received a complaint from members regarding the unconducive working environment at the DHA's Office in Sabie. Seemingly, the Sabie Office had been operating for several days without water, electricity, and no communication lines. These challenges had also affected members of the community who are traveling from distant towns to seek assistance were informed about the lack of water and electricity.

In a meeting with management, the PSA pointed out that such a crisis cannot be blamed on loadshedding as the Department needs to ensure that members of the public receive the services required. The Department's district management officer responded that a mobile truck had been sought and procured wherein services would be rendered temporarily. She also emphasised that the Department of Public Works and the DHA were in constant communication to ensure a speedy resolution wherein all challenges would be addressed permanently.

The PSA is monitoring developments and will keep members informed.

Employees who wish to join the PSA should contact Sylvia Watkins on 082 880 8941 or Thandiwe Mziyako on 060 962 8512 or alternatively contact the PSA Provincial Office on (013) 741 7500.

GENERAL MANAGER