

29-06-2023

Implementation of 24-hour service at Primary Healthcare facilities

Members are aware that the Limpopo Department of Health is implementing a 24-hour service at some clinics, despite non-compliance with the Policy on the Provision of 24-hour Service at Primary Healthcare Facilities. The PSA raised the matter with the employer during a special Bargaining Council meeting, where the employer disputed this. The PSA has, however, established that the employer has implemented a 24-hour service at Tshisaulu, Tshiombo, Masisi, Madimbo, Pfananani, Shayandima, Magweza, Levubu, Makeepsvlei, Sibasa, and Mashamba Clinics.

The Policy provides requirements that must be met before institutions can offer a 24-hour service. It addresses staff allocation, remuneration issues, type of services to be rendered, and infrastructure. In order for a primary healthcare facility to render the 24-hour services, there must be a minimum of two professional nurses on duty per night of which shall be midwives/accoucheur, a minimum of one enrolled nurse or nursing assistant, one cleaner, and a minimum of three security guards. There must be a functional electric back-up supply.

The PSA will engage the Premier's Office to ensure that the implementation of 24-hour service is suspended until the Department fully complies with the Policy. Members working at these institutions are also advised to approach the PSA to be assisted to lodge grievances. The PSA will also approach the SA Nursing Council as the Union is of the view that the implementation of the 24-hour service without adequate human resources, contravenes regulations.

Shop stewards are requested to assist members to lodge grievances and submit acknowledged copies to *lucky.kganyago@psa.co.za*. Any other primary healthcare not listed here, can also lodge formal grievances with their employer.

Members will be informed of developments.

Employees who want to join the PSA can contact Lawrence Muvhango on 082 880 8995, Paulina Moloto on 082 880 8957 or the PSA Provincial Office on (015) 295 0500.

GENERAL MANAGER