



# INFORMUS

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SERVICE EXCELLENCE

FOR PSA MEMBERS: **GENERAL 8/2023**

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## PSA MEMBER PORTAL: Enhancement of service delivery to members

The PSA, in pursuit of service excellence to members, launched a Member Portal on 1 November 2022. The Portal can be accessed via the PSA's website ([www.psa.co.za](http://www.psa.co.za)) homepage.

Members, after registering a profile on the Portal, are able to login and:

- View and update their important membership information
- Generate PSA membership certificates, electronic membership cards, *etc.*
- Request proof on indemnity insurance (relevant occupational groups)
- Submit and view cross-transfer requests
- Lodge enquiries

Members are encouraged to make use of the Member Portal to gain access to the mentioned services.

For more information on the PSA Member Portal, view the following videos:

[PSA Member Portal: INTRODUCTION](#)

[PSA Member Portal: Registration / Login](#)

Should you require any assistance in respect of the PSA Member Portal, please contact your nearest PSA Provincial Office.

GENERAL MANAGER