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SERVICE EXCELLENCE

FOR PSA MEMBERS: **GENERAL 4/2023**

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PSA Member Portal enhances service delivery to members

The PSA recently launched a new Member Portal to allow members access to various functions related to their PSA membership. The Member Portal can be accessed via the PSA's website (www.psa.co.za) homepage.

Members, after registering a profile on the portal, will be able to login and:

- View and update important membership information
- Generate PSA membership certificates, electronic membership cards, *etc.*
- Request proof on indemnity insurance (for relevant occupational groups)
- Submit and view cross-transfer requests
- Lodge enquiries

For more information on the Member Portal, view the following videos:

[PSA Member Portal: INTRODUCTION](#)

[PSA Member Portal: Registration / Login](#)

Members are encouraged to make use of the Member Portal to gain access to the mentioned services.

Should you require assistance in respect of the PSA Member Portal, please contact your nearest PSA Provincial Office.

GENERAL MANAGER