



INFORMUS

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SERVICE EXCELLENCE

FOR PSA MEMBERS: **GAUTENG DEPARTMENT OF HEALTH (JOHANNESBURG AREA)**

27-06-2023

Johannesburg Community Health Workers (CHWs)

Challenges faced by CHWs in Johannesburg Metro District

The PSA, which represents more than 235 000 members, is disappointed and concerned about the way in which CHWs are treated by the Gauteng Department of Health under the Johannesburg Metro.

This comes after the service drive by a PSA Organising/Marketing Officer under the Johannesburg Provincial Office, where he visited different workplaces where CHWs are placed and found the following concerning issues for CHWs. CHWs are placed at Johannesburg Municipal Clinics where they do not have proper rooms/shelter when doing reports. Some even do reports under trees. They do not receive pay slips and when they request such, they are issued with Persal printouts. CHWs from one of the regions under Johannesburg Metro have been instructed verbally by their manager that they need to return working tools (cell phones) after these were issued to them and signed for, with no clear and reasonable explanation.

PSA intervention

The PSA seeks to address the issues of pay slips and shelter with the employer urgently to find a solution. After the issue of cellphones was addressed by the PSA with management, the issue of returning cellphones was put on hold. The PSA also wishes to alert managers to follow proper protocol when implementing changes affecting employees' working conditions and ensure that unions are given the recognition they deserve. The PSA will not allow the Union's members to be exploited by employer representatives using their powers in an improper manner.

Employees/CHWs who want to join PSA can call/WhatsApp the PSA's Johannesburg Provincial Organising/Marketing Officer, Sibusiso Ndzala, on 082 880 8964 / sibusiso.ndzala@psa.co.za.

GENERAL MANAGER