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SERVICE EXCELLENCE

FOR PSA MEMBERS: **GAUTENG DEPARTMENT OF HEALTH - EMERGENCY MEDICAL SERVICES (EMS)**

14-08-2023

Bilateral meeting with Gauteng EMS - 2 August 2023

Regulation of working hours

The Head of Department for the Gauteng Department of Health issued *Circular 5 of 2019* to regularise working hours in the Gauteng Department of Health. The EMS has not implemented provisions of the circular and the PSA has been pressing for immediate implementation of the said circular. The EMS invited the PSA to a bilateral meeting to present when and how the circular would be implemented. Feedback will be given to EMS members after the bilateral meeting between the PSA and EMS management.

2019/20 PMDS

PSA members were disadvantaged by the EMS by the reduction of performance scores of some members from 4 to 3. As a result, they were not eligible for payment of performance bonuses. PSA members lodged grievances regarding this, but the EMS never responded to their grievances. The PSA raised concerns about the EMS failure to respond to members' grievances. At a previous bilateral meeting on 2 June 2023, the EMS committed to provide a comprehensive report on this matter. The PSA was dissatisfied that a comprehensive report was not completed. The PSA wrote a letter to the Director of EMS to ventilate dissatisfaction. The CEO invited the PSA to a bilateral meeting. Members will be updated after the follow-up bilateral meeting.

Members in Gauteng EMS are requested to seek clarity and make a follow up for feedback in writing to the following PSA representatives: mbusi.shibe@psa.co.za, poni.rakgalakane@psaftss.co.za or olga.modisapodi@psaftss.co.za.

GENERAL MANAGER