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FOR PSA MEMBERS: **BORDER MANAGEMENT AUTHORITY (BMA)**

19-06-2023

Feedback: Problems with Payroll Administration within BMA Management

Members are aware that the BMA encountered numerous problems regarding payment of salaries, allowances, and third-party payments since its inception in April 2023. Many meetings were held with the Commissioner and his team without success as the problems persisted for a period of three months. Employees medical aid, pension, and policies are paid late, debit orders are being rejected, or salaries being paid late or not paid at all. Tax administration is also a nightmare and has just exacerbated the problem and there was also a problem with some employees not receiving their payslips.

It was also noted that employees have been waiting for uniform and working tools since April 2023 and in some instances the uniforms that were sent were the wrong sizes.

The PSA has given the employer the benefit of doubt and had numerous engagements with the Commissioner with the hope that the situation will improve, it is now clear that the BMA team is not up to the challenge as employees continue to encounter these challenges. The PSA cannot allow the situation to continue without intervention as members deserve better. It is on this basis that the PSA has requested an urgent meeting with the Minister of Public Service and Administration (DPSA) and the Minister of Home Affairs as they are both responsible for the entity as the old employer and the new employer in terms of Section 197 of the *Labour Relations Act*.

Employees experiencing problems can contact: Gracia Rikhotso at Gracia.rikhotso@psa.co.za; 082 880 8963. Members will be updated on further developments.

Employees who want to join the PSA can visit the PSA's website (www.psa.co.za), send an email to ask@psa.co.za, or contact PSA Provincial Offices.

GENERAL MANAGER