

INFORMUS

SERVICE EXCELLENCE

FOR PSA MEMBERS: SOUTH AFRICAN REVENUE SERVICE (SARS)

21-11-2022

What is happening at SARS?

2022/23-Salary Update

Members would recall that SARS concluded the Wage Agreement to offer employees a 1.5% salary increase with a proviso that SARS would match the public service offer. The failure to conclude an agreement by unions within the PSCBC has caused a problem for SARS employees. The matter is further complicated by the fact that the employer has unilaterally implemented an offer of 3%. The employees believe that the employer must process a further 1.5% to equalize government's offer. However, the employer has indicated that they can only act in accordance with the concluded agreement. Members are thus urged to be patient to allow for the PSCBC process to be concluded and the PSA remains positive that the matter will be amicably resolved.

Payment of Union Membership

The PSA was alerted by some members, that the Union's deduction is not reflected on their salary slips but instead they see an agency fee which means that their membership was never processed. It became clear that some are paying through debit orders. Members must understand that if they pay their subscription fees by debit order, the employer considers them to be without union hence the agency fee deduction. Other members equally indicated that they are experiencing double deductions despite submitting a cancellation letter for their previous union to join the PSA. Affected members are urged to contact full-time shop stewards who will be able to assist them to ensure that they become members in good standing and are not losing any money through agency fees or double deductions.

Workplace problems

Members are advised to report matters that need intervention to the shop stewards. Shop stewards are there to serve members and it cannot be correct that employees suffer at the hand of the employer without assistance, when the *Labour Relations Act (LRA)* has provided for the election of the shop stewards to represent workers.

Members will be kept abreast of any developments.

Employees who want to join the PSA can visit the PSA's website (<u>www.psa.co.za</u>), send an email to ask@psa.co.za, or contact a PSA Provincial Offices.

GENERAL MANAGER