

INFORMUS

SERVICE EXCELLENCE

FOR PSA MEMBERS: NORTHERN CAPE DEPARTMENT OF HEALTH

24-08-2022

Northern Cape: Disruption of Emergency Medical Services in Namakwa District

It is concerning to learn that patients and outpatients in Namakwa District do not have the benefits of Emergency Medical Services. On 23 August 2022, an ambulance had to return to Springbok with 18 patients, because of a fuel shortage.

The reason forwarded is that EMS has not paid the relevant service providers. This has a hampering effect on members' ability to do their jobs. Unfortunately, members are left without answers to give to communities on why ambulances are not running. EMS management must own up and distribute a communique to inform communities in the area.

The PSA calls on the Chief Director EMS, Pathological and Hospital Services to immediately intervene and ensure that communities receive the required services.

GENERAL MANAGER