

## INFORMUS

SERVICE EXCELLENCE

FOR PSA MEMBERS: DEPARTMENT OF HOME AFFAIRS - MPUMALANGA

01-08-2022

## PSA welcomes supply of heaters at Department of Home Affairs in Elukwatini

Members at the Department of Home Affairs Elukwatini approached the PSA's Provincial Office: Mpumalanga after numerous enquiries were raised with the employer concerning non-functional air conditioners in their office.

The enquiries were as a result of employees suffering medical conditions and falling sick as a result of the cold weather in the office. This hampered service delivery as employees would have to be booked off and service to the public be inconvenienced. The PSA had an engagement with the Office Manager and cautioned her on compliance with the Occupational Health and Safety Act. The Manager agreed that it was indeed within the rights of employees to have a safe and conducive environment.

Members subsequently notified and thanked the PSA that, in the interim period of procuring air conditioners, the employer had procured a number of heaters to keep offices warm in winter.

Members who wants to join PSA can contact Sylvia Watkins on 082 880 8940 or Thandiwe Mziyako on 060 962 8512

**GENERAL MANAGER**