

# **INFORMUS**

SERVICE EXCELLENCE

FOR PSA MEMBERS: KWAZULU-NATAL (PIETERMARITZBURG AREA)

11-05-2022

## PSA assists members

#### **Department of Education**

At Umzinyathi District, a member worked overtime that included a weekend. The Department of Education failed to pay him for the overtime worked. The member was advised to lodge a grievance. The Department still did not pay him and the PSA referred the matter to the Sectoral Council for conciliation. Still the Department failed to pay the member what was due to him and the matter was referred for arbitration. Before the sitting of the arbitration, the Department agreed to settle the matter outside the arbitration process. The member was then paid R5 000.50 that was owed to him by the Department.

### **Department of Economic Development, Tourism and Environmental Affairs**

During the 2018/19-financial year, a member applied for PMDS after she had performed work that was over and above her normal duties and obligations. The member's supervisor had scored her at 133%. The member wanted the Department to pay her PMDS for work well done in terms of 133% score. The Department declined to pay. The member then approached the PSA and the matter was referred to the Sectoral Council for dispute resolution. The Department then decided to settle the matter. The member was subsequently paid a R49 617.12 performance bonus.

#### **Department of Correctional Services**

Owing to the COVID-19 pandemic, a member who was a Communications Officer in the Department, was deployed to work in a Correctional Centre. The Department was paying all employees who worked in the Correctional Centre a COVID-19 Special Danger Allowance of R709 per month. The member had worked six months without being paid this allowance. The member was advised by the PSA to lodge a grievance. The Department failed to attend to the grievance to the member's satisfaction. The matter was referred for dispute resolution. An award was issued in favor of the member and the Department had to pay the member R4 254 for the unpaid COVID-19 Special Danger Allowance.

For more information, contact Perfect Zulu on 082 805 7117, or Charles Ngubane on 082 880 8989.

**GENERAL MANAGER**