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SERVICE EXCELLENCE

FOR PSA MEMBERS: **GENERAL 22/2022**

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PSA enhances service delivery to members with new MEMBER PORTAL

The PSA, in pursuit of service excellence to members, will on 1 November 2022 launch a new Member Portal that can be accessed via the PSA's website (www.psa.co.za) homepage.

Members, after registering a profile on the portal, will be able to login and:

- View and update their important membership information
- Generate PSA membership certificates, electronic membership cards, etc.
- Request proof on indemnity insurance (relevant occupational groups)
- Submit and view cross-transfer requests
- Lodge enquiries

For more information on the Member Portal, view the following videos:

[PSA Member Portal: INTRODUCTION](#)

[PSA Member Portal: Registration / Login](#)

Should you require any assistance in respect of the PSA Member Portal, please contact your nearest PSA Provincial Office.

Members are encouraged to make use of the Member Portal to gain access to the mentioned services.

GENERAL MANAGER