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FOR PSA MEMBERS: **FURTHER EDUCATION AND TRAINING COLLEGES BARGAINING UNIT (FETCBU)**

11-02-2022

Update: Queries related to outstanding allowances for CET academic staff

Members were requested in a previous *Informus* to submit their queries regarding the outstanding housing allowance, REQV, 1,5 salary adjustment, acting allowance and cash bonuses. The PSA discovered that the employer had problems responding to each query at the time and as a result, it caused a delay in providing comprehensive feedback. The PSA engaged the employer and urged them to establish a dedicated HR team to fast track the resolution of these queries. The employer agreed to establish such team and develop an E-query system which directly linked the colleges to head office. The E-system is connected to the global system of each college to monitor the progress of each complaint and query lodged. The PSA submitted more than 150 queries to employer, and they are receiving the necessary attention. The employer committed to issue an internal circular to outline the steps to follow when lodging a complain through the E-query system

Members should further note that the PSA is pursuing the employer to review the working hours implemented in terms of the standardisation process. The employer confirmed that the matter is receiving attention of the CET branch management. Members will be provided with the comprehensive feedback after the normal DBC meeting to be held on 30 March 2022.

The PSA wants to take this opportunity to wish all employees who are unwell owing to COVID-19 a safe and speedy recovery.

GENERAL MANAGER