INFORMUS



FOR PSA MEMBERS: LIMPOPO DEPARTMENT OF SOCIAL DEVELOPMENT

09-12-2021

Poor working conditions: Bakenberg Office

The PSA was alerted by concerned employees of the poor working conditions at Waterberg District, Bakenberg Office. The PSA visited the workplace on 6 December 2021 and upon engagement with members, the following issues were raised:

- Inconsistent application of PMDS policy regarding assessment processes;
- Inadequate working tools for employees where 15 Social Workers and five Community Development staff members are sharing one car, which compromises the quality of service delivery;
- · Dysfunctional toilets;
- No staff meetings, which affects the quality of information shared amongst employees;
- Non-compliance with COVID-19 protocols as no compliance officer was nominated and there is no screening of clients;
- Disrespect of staff in that they are called names before clients; and
- Non-payment of grade progression, despite meeting requirements.

Subsequently, the PSA attempted to engage the Supervisor who indicated that a meeting must be arranged through the district office, which led to the PSA escalating the matter. Unfortunately, the Social Manager was also not keen to meet the PSA as she also directed the PSA to the district. The PSA engaged the District Director and the meeting is set for Monday, 13 December 2021 at 11:00.

For further information, to join the PSA, or to report workplace challenges, contact the PSA shop stewards: Nkhensani Maluleke at *Nkhensani.ny@gmail.com* and/or Locan Bonisiwe Sibiya at *Sibiya.locs@gmail.com* or the PSA Provincial Office on (015) 295 0500.

Members will be informed of developments.

GENERAL MANAGER