



FOR PSA MEMBERS: KWAZULU-NATAL DEPARTMENT OF SOCIAL DEVELOPMENT

31-03-2021

Feedback: Ilembe District

Kwa-Dukuza Service Centre water outage

The PSA has received complaints from members working for the Department of Social Development in Kwa-Dukuza Service Centre in that they did not have running water since 19 March 2021. There was no communication from the Department on what alternative plan was in place to assist with the problem.

PSA intervention

The matter was escalated to acting district Director on 26 March 2021 and management promised to resolve the water problem. The PSA is happy to report that the matter has been resolved.

GENERAL MANAGER