



FOR PSA MEMBERS: KWAZULU-NATAL DEPARTMENT OF HEALTH

08-07-2021

Security crisis: Benedictine Hospital and Clinics

The PSA received complaints from members at Benedictine Hospital and Clinics falling under the Hospital that there are currently inadequate security services in place. The security contract expired on 30 June 2021 and although a new contract is in place, the Hospital is currently only staffed with ten departmental security staff.

It has been ascertained that owing to current financial constraints and risk assessment, the new service provider will only be supplying 13 security guards per shift. Previously, 25 guards were allocated per shift. The new security contract does not make provision for adequate security staff. The Hospital management was approached to address the situation but to no avail. The PSA then engaged the Head of Department for immediate intervention. Members have complained about their wellbeing because of the lack of security. The response from the employer was that the acting Director of Risk and Security is attending to the matter. It was also reported that there was a meeting with councilors of Nongoma municipality and community leaders to facilitate a swift resolution to the problem.

Safety at the workplace is of paramount importance and the PSA is placing pressure on the Department to normalise the situation with utmost urgency. Members will be updated.

GENERAL MANAGER