

FOR PSA MEMBERS: KWAZULU-NATAL DEPARTMENT OF HOME AFFAIRS

13-01-2020

Feedback: Meeting with uMngeni Office Manager and members

On receiving complaints from members regarding the non-functioning of air conditioners at the Department of Home Affairs office in uMngeni on 3 January 2020, the PSA met with the Office Manager, Mr Magagula, and members on 3 and 6 January 2020.

Concerns regarding the non-functioning of air conditioners were raised as well as concerns regarding broken doors and windows, the presence of snake and rats, the building not being cleaned regularly, files not being kept in a professional and prescribed manner, the computer system being offline owing to overheating, etc.

The Office Manager committed to, with the assistance of Public Works, service air conditioners and buy fans as a temporary measure.

The PSA visited the office on 7 and 9 January 2020 to monitor the situation and met with members. Members noted progress with the fixing of air conditioners and requested the PSA to source additional fans to cover the main hall.

The PSA has requested a meeting with the Department of Home Affairs KZN Provincial Manager to discuss members' concerns with provincial management. The PSA has also requested the Department of Labour to conduct a follow-up inspection at the building and take steps in the interest of the safety of employees and the public.

The PSA does not hesitate to step in and assist. Members are requested to forward any collective bargaining issues to the PSA shop stewards and the Provincial Office in Durban.

Ivan Fredericks
GENERAL MANAGER