

INFORMUS



FOR PSA MEMBERS: GENERAL 18/2020

19-06-2020

Impact of COVID 19: Employees leaving employment since January 2020

Numerous complaints have been received from PSA members that they are experiencing serious delays in the processing of their pension pay-outs. Such delays do have a detrimental impact on these former employees' financial circumstances and must be avoided. Many of these former employees are currently experiencing serious financial hardship.

PSCBC Resolution 1/2012 clause 13 explicitly indicates that the employer will review the exit management system in order to expedite the processing of pension pay-outs within 30 days. Furthermore, that the employer will ensure that the submission of withdrawal documents to the Government Pension Administration Agency (GPAA), is done within 30 days of employees exit from the Public Service.

The PSA has addressed these concerns with the CEO of the GEPF and requested the CEO to provide the PSA with a plan on how the GEPF will address this backlog. Noting that the paying of pensions had been declared an essential service, the PSA fails to understand why there are such backlogs and delays with the payment of pensions.

The PSA will keep its members updated once a response is received.

GENERAL MANAGER