

# INFORMUS



FOR PSA MEMBERS: DEPARTMENT OF INTERNATIONAL RELATIONS AND COOPERATION (DIRCO)

20-07-2020

## What's happening in DIRCO?

### Consular Services

The PSA received complaints from members in consular services regarding the intolerable conditions of employment they were subjected to. Since the lockdown employees were subjected to amongst others:

- long working hours without compensation,
- lack of data and IT equipment and
- subjecting employees to the virus

The PSA wrote a letter to the Director-General demanding payments of overtime, provision of IT equipment and data to allow employees to work from home, and for the employer not to compromise the safety of employees. The employer has responded and acceded to the PSA's demands, stating that approval has been granted to pay overtime, the department is in the process of procuring IT equipment to enable employees to do their work and other departments have been requested to take over their responsibilities.

Members will be kept informed of developments in above matters

GENERAL MANAGER