

Feedback: SASSA National Bargaining Forum (SNBF)

Automation: Back-office Processes

SASSA presented its intention to introduce a new Beneficiary Records Management (BMR) system focusing on people, processes and technology. The project plan addresses the assessment of the BMR system at selected testing sites, planned rollout at local offices, system maintenance and support, system infrastructure as well as the review of norms and standards and Standardised Performance Contracts. When confronted by labour about the project plan and whether SASSA had not implemented any part of it before coming to labour for consultation, it admitted that the project plan had already been rolled out in 62 offices in the Eastern Cape, ten offices in North West and 16 offices in the Western Cape.

The PSA was disturbed to hear that SASSA had already implemented the plan without proper consultation and now that it is under pressure to review BRM norms and standards and performance agreements, which union members will have to acknowledge and sign. SASSA is coming under false pretense to consult labour. It was agreed that it will furnish labour with a full report on the project and proper consultation must take place. Members are advised to not accept changes in norms and standards or sign reviewed performance agreements until the PSA is fully consulted.

Launch: Regional Consultative Forums

A resolution was taken at the SNBF to establish Regional Consultative Forums (RCF) that will be platforms for engagement in regions to ensure that matters that are not of national interest but unique to a region are handled in that region through its RCF. Representation at the RCF(s) will be similar to representation at the SNBF. The launch of the RCF(s) by members of the SNBF is scheduled from 12 to 22 August 2019. The main launch will take place in Gauteng on 12 August 2019. On 14 August 2019, launches will be in KwaZulu-Natal, Cape Town and Eastern Cape. On 20 August 2019, launches will be in North West, Limpopo and Mpumalanga and on 22 August 2019, launches will be in Free State and Northern Cape.

SOCPEN Task Team

A Task Team has been established to interrogate the SOCPEN system and establish the root cause or possible loopholes in the system that enable opportunistic fraudsters to process unlawful grant transactions. The Task Team has finalised its terms of reference, which were presented to the SNBF for ratification and adoption. The Task Team is set to start its monthly meetings in June 2019. Members are requested to bring any information related to questionable transactions performed in the SOCPEN system that may assist the Task Team in its work. Such information can be sent directly to Joseph Mashigo at joseph.mashigo@psa.co.za or to the nearest PSA Provincial Office.

Members will be updated on developments.

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GENERAL MANAGER