

FOR PSA MEMBERS: SOUTH AFRICAN SOCIAL SECURITY AGENCY (SASSA)

15-11-2019

## Feedback: SNBF - 11 and 12 November 2019

The CEO was given opportunity to use the SNBF to meet and greet labour as one of SASSA's social partners. The CEO disclosed that SASSA is developing an operating model to assist in attaining strategic objectives and deliver according to its mandate. The model, according to the CEO, will affect the structure and lead to re-engineering. She informed labour that National Treasury has instructed SASSA to cut its budget. The PSA sensitised the CEO about the three processes of collective bargaining to be observed when decisions are implemented, i.e. negotiation, consultation and information sharing. The CEO promised to observe the processes and committed to work with labour in maintaining labour peace.

Labour then identified items, which amongst others, include ICT infrastructure that will be affected by the model. Labour then proposed that these be put on hold pending high-level bilateral meetings that CEO will be holding with principals of individual unions, to share with them her mission and vision of taking SASSA forward. The proposal was acceded to by employer. Irrespective of items that have been put in abeyance, parties agreed that others, including the Progress Report on PMDS 2016/17, be deferred to the next meeting to enable parties to solicit mandates.

### **Safety of members: Pay Points**

Labour raised a serious concern about the safety of its members at pay points targeted by criminals. The employer promised to cascade the concern to the responsible section and give feedback.

### **Contract workers**

Parties decided that a bilateral be held between the PSA and employer to finalise this matter.

### **Presentation: Diners Club**

Diners Club SA made a presentation on Travel Lodge and Virtual Cards that were developed to ease matters relating to travelling, including accommodation, foreign exchange conferencing, car rental and air travel. Parties felt that SASSA may consider to be a client based on the burden that will be taken away from it on travelling matters.

Members will be informed of developments.

Ivan Fredericks  
GENERAL MANAGER