

MEDIA RELEASE	PSA welcomes North West High Court judgement against non-performing bus service
DATE	26 August 2025
EMBARGO	None
ENQUIRIES	communication@psa.co.za

The Public Servants Association (PSA) welcomes the judgement of the North West High Court on 23 August 2025, which set aside the interdict obtained by *Atamelang Bus Services*, empowers the North West Department of Community Safety and Transport to proceed with the appointment of a new service provider.

The Court order confirmed that *Atamelang Bus Services* had failed to comply with its service-level agreement, which resulted in the lawful termination of its contract in December 2024. The Court emphasised that no service provider is entitled to obstruct government processes after failing to deliver essential services. This decision ends months of unnecessary hardship for thousands of commuters in Ngaka Modiri Molema District who were left stranded when *Atamelang Bus Services* failed to provide transport. For two consecutive quarters, workers, learners, and the poor bore the brunt of service disruption, with many forced to spend their limited income on costly alternatives.

The PSA commends the Department for defending the public interest and acting decisively to protect communities. This judgement sends a clear message that service providers who violate contractual obligations will not continue to benefit from taxpayers' money. Courts will not be used as shields for companies that undermine service delivery. The rights of commuters, particularly in rural areas, remain a priority.

The PSA urges the Department to act with urgency to finalise procurement and restore subsidised commuter transport without further delay. Strong monitoring mechanisms must be enforced to prevent future breaches and to hold all service providers accountable.

The PSA further calls for the blacklisting of *Atamelang Bus Services* and any other contractor that fails to meet obligations, to protect the integrity of future tenders and safeguard communities from repeated suffering. The PSA views this ruling as a legal victory and a victory for working-class citizens whose dignity and livelihoods depend on reliable public transport.

END