

MEDIA RELEASE PSA welcomes DPSA's directive on professionalisation of public service

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The Public Servants Association (PSA) commends the Department of Public Service and Administration (DPSA) on its recent directive aimed at the professionalisation of the public service to elevate service-delivery standards and instil a culture of excellence and integrity amongst public servants.

The directive marks a significant step towards enhancing efficiency, effectiveness, and accountability in the public sector. The PSA, as a Union that represents the interests of public-sector employees, welcome the positive impacts expected to emanate from this directive. Investing in the professional development of public servants will lead to improved governance, increased public trust, and ultimately, better outcomes for all citizens. By prioritising skills development, ethical conduct, and merit-based recruitment, the public service can be responsive to the needs of citizens.

The PSA appeals to the public to treat public servants with respect and dignity as they play a critical role in serving citizens, often under poor conditions, lacking suitable tools of trade and infrastructure to enable proper service delivery.

The PSA pledges full support to the DPSA in implementing this directive. The Union is committed to working collaboratively with all stakeholders to realise the vision of a highly professional and proficient public service that meets the evolving needs of South Africa.

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