

MEDIA RELEASE PSA salutes Limpopo Traffic Officers for service beyond call of duty

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The Public Servants Association (PSA) commends Traffic Officers Sylvia Moganedi, Nthabiseng Ngoepe, Gerhard de Waal, Kgaugelo Godfrey Mphago, and Louis Mamabolo, employed by Polokwane Municipality, for their extraordinary act of service and humanity in Polokwane on 22 June 2026.

Whilst carrying out official duties, these Officers encountered a mother in labour under a bridge and immediately sprang into action. Faced with a situation in which every second mattered, they demonstrated exceptional professionalism, compassion, and a commitment to protecting human life. Without hesitation, the Officers assisted and ensured that the mother and her newborn baby were safely transported for urgent medical care. It is heartening to learn that the mother and child are safe, stable, and receiving treatment at a clinic.

This remarkable act serves as a reminder of the vital role public servants play in society. Beyond enforcing laws and maintaining public order, public servants are often called upon to respond to unforeseen circumstances requiring courage, empathy, and decisive action. These Officers embodied the highest ideals of public service by placing the well-being of vulnerable members of the community above all else. Their actions are particularly significant as the Country reflects on Public Service Day. In that moment of crisis, these Officers demonstrated those qualities as guardians of life and ensuring that a mother and her child were met with dignity, compassion, and hope. These Officers' conduct exemplifies the principles of *Batho Pele*, placing people first and delivering service with humanity and integrity. Their response serves as an inspiration to fellow public servants and all South Africans, highlighting that there is always an opportunity to make a positive difference.

The PSA salutes Officers Moganedi, Ngoepe, de Waal, Mphago, and Mamabolo for going beyond the call of duty. Their selfless actions remind us that public service is ultimately about serving people, especially those who are most vulnerable and in need. Today, a mother is safe, a newborn child has been given a chance at life, and a community has witnessed the very best of public service in action. The PSA congratulates these municipal Officers on an exceptionally well-done job and thanks them for being outstanding ambassadors of public service.

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