

MEDIA RELEASE	PSA regards Mpumalanga traffic licensing crisis as direct attack on the public
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The Public Servants Association (PSA) denounces the ongoing collapse of services at the Mbombela and White River Driving Licence Testing Centres (DLTCs). Continued disruptions caused by endless refurbishments, financial year-end closures, and chronic system failures are not mere inconveniences but a direct assault on the rights of law-abiding citizens, economic sabotage, and a shameful symbol of government inefficiency.

Residents who rely on these centres are punished for the incompetence of the Mpumalanga Department of Community Safety, Security and Liaison (DCSSL). Citizens travel long distances at great expense, only to be turned away without service. Motorists are fined for expired licences they are unable to renew, businesses are crippled because vehicles cannot operate without valid permits, and the backlog grows each day.

The PSA denounces this systemic failure. The chronic system downtime makes it impossible for employees to serve the public, despite their willingness to do so. This failure unfairly pits workers against communities, creating the false impression that employees are responsible for the collapse. The reckless financial exploitation of residents who pay for bookings and transport, only to be sent home empty-handed.

Government's constitutional duty is to provide reliable, accessible, and affordable services, not chaos. Every disruption at these centres fuels public anger and deepens mistrust in the state. The PSA demands immediate intervention by the Premier of Mpumalanga and the MEC for Community Safety, Security and Liaison. They must take direct responsibility for restoring order, stabilising systems, and guaranteeing uninterrupted services at all DLTCs across Mpumalanga. The PSA further demands a full investigation into persistent system failures and accountability for those responsible for this collapse.

The PSA will not allow the people of Mpumalanga to be reduced to victims of endless excuses. The Union is preparing to escalate this matter to Parliament, the Public Protector, and the Auditor-General. If urgent intervention does not occur, the PSA will mobilise communities and workers to take action to reclaim their right to services. The residents of Mpumalanga deserve better. The Premier and MEC must act without delay.

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