

MEDIA RELEASE PSA congratulates SASSA on 20th Anniversary

DATE 5 August 2026

EMBARGO None

ENQUIRIES communication@psa.co.za

The Public Servants Association (PSA) congratulates the South African Social Security Agency (SASSA) on its 20th anniversary.

This milestone marks two decades of service, institutional growth, resilience, and commitment to supporting millions of South Africans who rely on the Country's social-security system. The PSA extends congratulations to SASSA's leadership, employees and stakeholders. Over the past two decades, the relationship between the PSA and SASSA has developed through constructive engagement, mutual respect and a shared commitment to employee wellbeing, organisational stability, and effective service delivery. This partnership has helped ensure that employees' workplace concerns remain part of broader discussions about SASSA's institutional growth and service-delivery mandate. The PSA is proud of the role that organised labour has played in contributing to SASSA's development and progress. Through collective bargaining, consultation, and ongoing engagement, the PSA and SASSA have worked together to address workplace challenges, promote fair labour practices, strengthen employee relations, and improve the working environment for employees. The partnership has promoted safe and healthy workplaces, strengthened employee wellness and occupational health and safety, and supported the resolution of organisational and workplace challenges through constructive dialogue and negotiation. It further contributed to labour stability and strengthened employees' capacity to deliver essential services to SASSA beneficiaries.

Reaching this 20-year milestone reflects the resilience and achievements of SASSA as well as the value of maintaining a positive and collaborative relationship with organised labour. The PSA regards it as a privilege to represent employees of an organisation that has established a strong institutional foundation and demonstrated a sustained commitment to serving vulnerable members of society.

The PSA reaffirms the Union's commitment to maintaining a transparent, constructive, and productive relationship with SASSA. The PSA calls on SASSA's Chief Executive Officer and leadership team to continue recognising organised labour as a strategic partner in advancing employee well-being, workplace stability, and efficient service delivery to beneficiaries. The PSA wishes SASSA continued success, growth, and innovation.

END

