



MEDIA RELEASE PSA condemns failure to fill SAPS vacant positions

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The Public Servants Association (PSA) condemns the failure by the South African Police Service (SAPS) to fill vacant positions at 10111 call centres.

The PSA has consistently been calling for the filling vacant positions in the entire Public Service. The Minister of Police, General Bheki Cele, recently commented in parliament that the call centre received a lot of calls and that not all calls were answered because of a shortage of staff. It is a known fact that South Africa's crime statistics are increasing. Citizens who depend on the 10111 facility for their safety are in danger of not getting protection from this unit as their last resort. The call centre provides critical services to vulnerable people and cannot be paralysed by ignorance or a lack of capacity.

The PSA calls upon the Minister to urgently fill in vacant positions at the call centre to maintain and advance service delivery in support of crime eradication.

END